Creating a reservation and starting it is still a valid method to start a session for a customer or a group that just walked into your arcade. It is also still the only way to create reservations that are not going to be used immediately.

Today, we are adding an alternative option for the case when a customer (or group) just walks in and wants to play some VR games.

1) Go to the “Stores” page from your sidebar.
2) All your VR stations now lists the “experience types” that it can be used for:

3) The circle in front of the experience type indicates this is a selectable walk-in option. You just have to click on it:

4) Once clicked, the interface would mark the experience type in red and would temporary hide all the other available experience types. All VR stations not having the selected experience type would be hidden as well.

Example 1 – selecting the “Test Experience” type:
5) Example 2:

![Example 2 Image]

6) Select as many VR stations as you need:

![Select VR Stations Image]

7) Once you pick an experience type, you would see the available duration options.

![Duration Options Image]

8) The left part of the button indicates the duration (30 minutes) and the right part indicates the maximum available stations for this experience type.

The “Not Specified” button can be used to start a “Post-paid” session. This is for the case when the customer don’t know how long he or she wants to play. Then you would just start a timer and SynthesisVR would calculate the session cost once it is ended by the operator.

Note: starting a post-paid session reserves 150 minutes time slot for the involved VR stations. This is to minimize any possible negative effect that such sessions could have on your online booking.
9) Once you pick the desired VR stations and the duration, you’ll get the following popup:

In the first part of the popup, you’ll see all the selected VR stations. Here, you can control the optional game lists and/or select a game to start with the session.

Next, you’ll see the selected duration of the session and the cost to charge the customer. Note: if a customer pre-pay for the session, once you start the new session, click on the “View Reservation” button and add the paid amount.

At the next part, you’ll be able to assign a customer to the reservation. By typing in the field, SynthesisVR would be performing live search against the customer database.

The blue field below lists all customers who filled the waiver within the last 1 hour.

With the next fields, you can add internal comments, enable or disable the video capturing and the online streaming (if applicable for your experience type).

Clicking on the “Start Session” button, would instantly unlock the VR stations.
Any comments or questions?

Just shoot us an email to info@synthesisvr.com